NIMBUS CLOUD SDN. BHD.

# Privacy Policy

Last updated: 12 November 2026

Nimbus Cloud Sdn. Bhd. ("Nimbus", "we", "us") respects your privacy. This Privacy Policy explains how we collect, use, disclose and protect your personal data when you visit nimbus.my or contact us, in line with Malaysia's Personal Data Protection Act 2010 (PDPA).

## 1. Personal data we collect

We only collect personal data that you give us or that is needed to run this website:

- **Enquiry details:** your name, work email, company, phone number and message when you submit a form on this website.
- **Communication records:** messages you send us by email, phone or WhatsApp.
- **Website usage data:** pages visited, device and browser type, approximate location and referring website, collected through Google Analytics cookies.

## 2. How we use your personal data

- To reply to your enquiry and arrange consultations, assessments or trials you request.
- To provide, manage and improve our services and this website.
- To send you information about our services, only where you have agreed to receive it. You can opt out at any time.
- To meet legal, regulatory and audit requirements.

## 3. Disclosure of personal data

We do not sell your personal data. We may share it only with:

- Service providers who help us run this website and deliver our services, such as hosting, email delivery and analytics providers, under obligations to keep it confidential.
- Our related companies, where needed to respond to your enquiry.
- Authorities, where required by law.

Some of these providers may store data outside Malaysia. Where this happens, we take reasonable steps to make sure your data is protected to a standard comparable to the PDPA.

## 4. Cookies and analytics

This website uses Google Analytics to understand how visitors use it. These cookies do not identify you by name. You can block or delete cookies in your browser settings; the website will still work.

## 5. Security and retention

We use reasonable technical and organisational measures to protect your personal data from loss, misuse and unauthorised access. We keep personal data only for as long as needed for the purposes above or as required by law, then delete or anonymise it.

## 6. Your rights

Under the PDPA you may ask to access or correct your personal data, withdraw your consent, or limit how we process it. Please contact us using the details below. We may charge a fee for access requests where the law allows it.

## 7. Contact us

For questions or requests about your personal data, contact:
Nimbus Cloud Sdn. Bhd.
Unit 13-07 Q Sentral, Jalan Stesen Sentral 2, 50470 Kuala Lumpur, Malaysia
Email: info@nimbus.my
Phone: +603 9779 4329

## 8. Changes to this policy

We may update this Privacy Policy from time to time. The latest version will always be on this page, with the date it was last updated. If there is any inconsistency between the English version and any other language version, the English version prevails.